



## The Florida Society of Certified Public Managers 2009 Awards

### The Outstanding Contribution Award

*is given to managers and leaders for their commitment, dedication and exceptional service to FSCPM..*

---

#### **Laura Gorman**

Laura Gorman is a member of the Polk County Tax Collector's management team in the great Imperial Polk County and will soon be celebrating her 20th year with that office. She currently manages the Lake Wales Tax Collector's agency and is very proud to have graduated with the historic largest class of CPM graduates in August 2008. One of Laura's greatest achievements in her current position was the time when Hurricane Charley blew through Polk County and left such devastation. Laura and her staff worked hard to mend an office back together that had been disbursed for 9 months after the Hurricane hit, while doing this she managed to keep our chapter active, tracking our progress to make sure we met our effectiveness numbers. Laura has served as our secretary for the past two years and this year was nominated as our Vice-President for 2010. During our graduation ceremony this year, Laura made the trip to Orlando, not only encourage our members but to present the Askew Award to the Tax Collector's Office for their outstanding contributions. In hind sight, Laura states "I was using level one to encourage and support my coworkers even before I took the class." During her years with the Polk County Tax Collector, besides being a CPM graduate,

#### SOCIETY MISSION

*To foster and maintain high professional and ethical standards in the practice of public management, and to further the professional growth of the Society's members.*



## The Florida Society of Certified Public Managers 2009 Awards

Laura has graduated from Dale Carnegie, and the Certified Florida Collector's Assistant program. Laura will be going to Polk State College in the Spring to work on her Bachelor's degree in public administration. When asked of Laura what have you learned from the CPM program, is there one or two things that the CPM course has taught you that stand out?, she stated "Level One made the greatest impact on me. Not only was I able to see the change in myself, but I have been impressed with the effort and commitment from others in the organization to "Encourage the Heart". Sabra Seay, Laura's manager, states that Laura is a big team player and very dedicated to the Tax Collector's office and staff. She is well liked and her main focus is to encourage her staff and other co-workers to always strive to learn more and to do their very best. As President of CPM this year I could not have gotten along without Laura. She continually made sure we were on track, she encouraged us when our economy went down that we needed to really push the chapter even more, and she was the voice of reason when we needed to make changes or look for concerns to focus on for our Chapter. I want to recognize her for her dedication and hard work and thank her for her determination to make our Chapter stay on course and continue to improve our focus and membership. She is a true asset to the CPM Polk County Chapter.

### SOCIETY MISSION

*To foster and maintain high professional and ethical standards in the practice of public management, and to further the professional growth of the Society's members.*