



## The Florida Society of Certified Public Managers 2009 Awards

### The Outstanding Contribution Award

*is given to managers and leaders for their commitment, dedication and exceptional service to FSCPM..*

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#### **Miguel Rivera**

Mr. Miguel Rivera is being nominated for his innovation and creativity while working for the Turnpike Enterprise Toll Systems Engineering group. Miguel has successfully designed, tested and implemented the planning efforts necessary to complete a statewide conversion of transferring toll violation images from physically mailing CD's to an on-line image transfer system. Mr. Rivera's expertise in the computer electronics and software application field, along with his commitment, dedication and drive, has managed to convince management and overcome many technical and administrative hurdles to complete this project successfully. The transferring of images over the network will save the department thousands of dollars annually thanks to Mr. Rivera's efforts. Mr. Rivera is a devoted Certified Public Manager who applies CPM practices on a daily bases and wears his CPM status proudly.

Miguel Rivera was heavily involved in forming the Florida's Turnpike Enterprise Chapter. He is also the webmaster of the FTECPM website and has done an outstanding job of making our website successful, even adding several creative touches to it. This year the Turnpike lost almost 500 contract employees due to the economy and Miguel was one of those employees assigned additional duties due to these layoffs. Even though he has been extremely busy in his current job, he continues to support the FTECPM Chapter and has provided us a website that we are proud of. Miguel is definitely deserving of an Outstanding Contribution Award from the FSCPM.

#### SOCIETY MISSION

*To foster and maintain high professional and ethical standards in the practice of public management, and to further the professional growth of the Society's members.*