



Florida Society CPMs (FSCPM)
Alumni Association

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www.fscpm.org/

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Florida Society of Certified Public Managers Quarterly

Volume 1, Issue 1 *Be Prepared!!* *January—March 2017*



The President's Corner—by FSCPM President Ruthie Doles

Good day fellow CPMers!

I am honored to have the opportunity to share my message in this inaugural edition of the new FSCPM quarterly newsletter. I want to thank Dwanna and the North Florida Chapter for agreeing to coordinate a statewide newsletter. The work on your local chapter newsletter is greatly admired and we look forward to building on that wonderful communications platform for the entire state.



Let me start off by telling you a little about myself. I have been in management for over 30 years. I am currently the 911 Communications Center Manager for Pinellas County with a staff of 97. Yes, 911 work can be stressful and difficult, but not as much as managing people! (smile!) I earned my CPM designation in 2007 and joined the Florida Society in 2008. I immediately fell in love with FSCPM. The networking and educational opportunities continue to aid my development as a leader. I firmly believe that you get out of FSCPM what you put into it. If you are 100% invested in the organization, you will feel membership is worth your while. In the words of the infamous MasterCard commercial...attend a meeting = new friends and knowledge, volunteer for a position or project = skills practice, what you get back from investing a little time into FSCPM = priceless!

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If you are already involved in a local FSCPM chapter, we invite you to "bring one" with you to an event or meeting. All FSCPM members should be ambassadors in their agency, spreading the word about the value of joining the Society. Invite your agency's CPM students, alumni, or even non-CPMs to attend with you. If we can get folks to come with us, we can show them the many benefits of FSCPM membership. My plan for 2017 is to attend meetings and events around the state so that I have an opportunity to meet as many of you as I can. Hope to see you at a future FSCPM gathering soon!

NFCPM Chapter Update—by NFCPM President Dwanna Hill

Greetings from NFCPM, we have been hard at work setting goals and priorities for 2017. The NFCPM members have adopted a 2017 theme of "Lead from Where You Are" with a goal of promoting leadership from every level within an organization. During our first quarter's monthly Lunch and Learn meetings, members and guests provided suggestions to continue the NFCPM momentum in taking steps to grow membership and suggestions for future sessions that will help attendees grow as leaders and think outside of the box towards advancement. We would like to highlight a NFCPM member of the quarter, Becky Marsey for her excellence. Becky is the Chief of Staff for the Florida Elections Commission and a CPM graduate Summer 2016. Becky not only joined the NFCPM chapter in fall of 2016 but volunteered to assist in any way needed. She was nominated and voted in as Chapter Secretary for 2017-2018. Since accepting the position Becky has gone above and beyond the call of duty by taking the lead on multiple projects to enhance the NFCPM chapter and finding impactful ice breakers for each Lunch and Learn. We are proud to have Becky on board.



NFCPM Mission

To foster and maintain high professional and ethical standards in the practice of public management and to further the professional growth of the NFCPM members.

Getting Involved with NFCPM

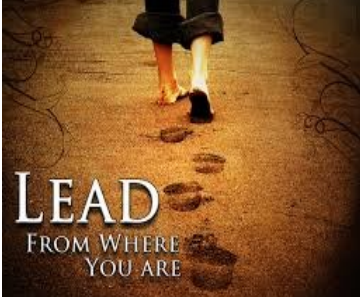
Each chapter is always looking for CPMers that want to take on leadership roles in their local organization.

Please let us know if you have an interest in serving in any of these areas:

**Communication,
Fundraising, Community
Service, Program Planning,
Graduation & Membership**

SWFCPM Chapter Update—By SWFCPM President Len Price

The Southwest Florida CPM chapter is always looking for new educational opportunities. We meet quarterly to enhance our group's knowledge. Different speakers present in our quarterly meetings about new and exciting hot topics that are relevant to the growth of our organizations. The guest speaker at the March 2, 2017 Quarterly Meeting was Nick Casalanguida, Deputy County Manager for Collier County. He introduced to the group the concept of Collier Inc. He spoke to how Collier County is considering the present and the future and the impact that the CMP members can make toward the organizational and community success. Some of the areas in the presentation focused on the following: Quality of Place: Support climate to become the best place in America to live, work, and play, Team: Build, sustain, and grow a world-class team, Sustainability: Responsibility Plan, maintain protect infrastructure and the natural environment, Operational Excellence: Data driven decision making and public engagement, Fiscal Stewardship: Efficient and effective management of fiscal resources. The CPM chapter is also looking forward to the next quarterly meeting in June. The guest speaker is Dr. Alaa El-Halwagy, CPM instructor. The CPM chapter received great testimonials about Alaa and is so excited to have him present a refresher course of levels 1-4 to our members. The CPM chapter is committed to bringing to its members the best information in a timely fashion. To accomplish this objective, the group has "Save the Date" flyers that get distributed to all the members and non-members. As the date of the events becomes closer, additional and continual information is provided to the CMP members and non-members. Another initiative is to increase the membership to the CPM group.



Quote of the Quarter: "Productivity is never an accident. It is the result of a commitment to excellence, intelligent planning, and focused effort." Paul J. Meyer

Keeping You Busy—NFCPM Communications

N O I T A V I T O M W N Q D O E R J P D X O V R U
 C O N S U L T A N T S L A O G G M L R K Z E W V N
 G N I R O T I N O M K A M S I R A H C Q U E Y T J
 L G T T E A M S E M O I S T U O N P M L G T Y C M
 D S I Y A I E M V I S I O N S P A R A D I G M A N
 C K A D E N D J U N C T U R E F G V U V R E S P A
 G S T V C V I B X I G I H G R O E J T E F F R M S
 A I I P N E A D I Z N R F S A L R T N F K O E I U
 C R V C E S G L R H I C P F R L S E O V S R K E P
 D V E Y I T R I U O R B Y E E O X R Y P E W R U M
 W O S C R M K F C A O Q Y S P W T F E G G A O Q O
 D N S L E E C E V I T C E F F E P C F D N R W Z Y
 P S D E P N S W H G N I A R T J A G A D U K R
 R O A S X T T N E M E V O M L S A E O F H E O K V
 F Z G H E G E C Q T M E M N A N P O F C C S L Z U

WORDS

Basics/Change/Charisma/
 Consultants/Coordination/Critical/
 Cycles/Drive/Effective/Efficient/Effort/
 Energy/Evaluation/Experience/
 Factors/Followers/ Forward/Goals/
 Impact/Initiatives/Investment/Judge/
 Juncture/Leaders/Life/Mentoring/
 Money/Monitoring/Motivation/
 Movement/Outcomes/Paradigm/
 Plans/Positivity/Prospects/Risks/
 Teams/Time/Training/Value/Vision/
 Workers

**DON'T WAIT FOR
 POSITIONAL AUTHORITY.
 IF YOU LEAD FROM WHERE YOU ARE,
 WITH EVERYTHING YOU'VE GOT,
 THE AUTHORITY WILL COME...
 POSITION OR NO POSITION.**

Northwest CPM Chapter Update—by NWFCPM President Russel Beaty

Spring is in the air and the Northwest Florida Chapter has started the year off with a bang. We were most fortunate to have CPM Instructor Extraordinaire Dan Vicker on hand for our March General Meeting. Dan enlightened and entertained the 30 members who also enjoyed a light breakfast and lots of fellowship. We are in a rebuilding phase here in the panhandle and currently working to rectify our membership rolls and fill board and committee positions. We have an enthusiastic group of CPMs eager to support chapter goals and we are looking forward to our chapter's future.

Suncoast CPM Chapter Update—by Suncoast CPM President Ronald Waters

So far in 2017 the Suncoast Chapter has already had a refresher training for our members. The February training was a new twist on the traditional chapter trainings. CPM instructor Linda Jimenez (a Suncoast Chapter member) summarized Levels 1 and 2 for attendees. This was an exciting way to revisit some old CPM concepts. We had some new students in the training (including a few who still had not started or were just finishing level 1) that liked having a "sneak peek" into the content. Linda facilitated two activities to tie the content together. She did an outstanding job with presenting the material and made it fun and interactive for all. Our next CPM refresher training will be May 1, 2017 in Tampa at the FDOT auditorium, with CPM instructor Dan Vicker who will be going over Levels 3 and 4. We are looking forward to this training as he is a dynamic speaker! Keep an eye out for the announcement.

Suncoast had our first quarterly membership meeting in March at the Stonewood Grill in Sarasota. At this meeting we talked about the training with Linda in February, and the new and creative ways training attendees came up with during the brainstorming activity to get more members involved. We went over our chapter financial report and some of our goals for the upcoming year. We had an excellent presentation by members Dawn Antinori and Cindy Brislin about working with millennials. They shared an interesting handout with statistics about Florida millennials that could be used to improve our management of this key population. In April we will have a meeting to start discussions

about this year's Symposium. Last year was very successful and we look forward to having another great training event here at Suncoast. The Suncoast Chapter is working on building our membership and plans to attend the CPM classes that are put on locally to try and gain membership and get people excited about FSCPM. We are lucky to have so many dedicated individuals who attend the meetings and who want to be involved to make our chapter successful.

(Left) Member and March meeting host Tammy Boggs displaying her icebreaker activity pail. Attendees chose a "get to know you" question from the pail and answered it for the group. Very cool way to learn about each other! (Right) Lucky attendee wins 50/50 raffle cash prize of \$40! More than enough to pay for dinner!

Around the State FSCPM Training at FL Dept. of Transportation



**May 1, 2017
 1:00-4:00PM
 CPM: BACK TO THE BASICS
 with Ben Vickers**

Do you ever wish you could relive some of the best moments of CPM? Join the FSCPM Suncoast Chapter as we host this fun and exciting training event. We will review some of the essentials of Levels III and IV through discussions and group activities. Whether you are a graduate from 1995, 2006 or 2015, you won't want to miss this unique opportunity to refresh and reconnect with CPM!

Florida Society of Certified Public Managers

Cost: \$20.00 for non-FSCPM members, FREE for members!

It's been ages since I took CPM!
 I wish I could go back!
 Do you remember Level III?
 How about Level IV?
 Here is your chance to get back to the basics!

LOCATION:
 FDOT Grand F Auditorium
 11201 N. McKinley Dr
 Tampa, FL 33612
 813-917-7347

FLORIDA'S **cpm** program
 Learn More About Florida's CPM Program

Looking for CPM class near you?



Chapter Officers

Florida Society CPM Chapter
 President—Ruthie Doles
 Vice President—Vacant
 Secretary—Dawn Scroggins
 Treasurer—John Levitt

Member at Large
 Communication—Shannel Franklin
 Community Service—Vacant
 Fundraising—Vacant
 Membership—Agatha Muse-Salters

North Florida CPM Chapter
 President—Dwanna Hill
 Vice President—Shannel Franklin
 Secretary—Becky Marsey
 Treasurer—Andrea Hodge
Committee Chairs

Communication—Fred Wollet
 Community Service—Vacant
 CPM Graduation—Vacant
 Fundraising—Vacant
 Membership—Agatha Muse-Salters
 Symposium—Rebecca Green

Northwest Florida CPM Chapter
 President—Russel Beaty
 Vice President—Crystal Scooners
 Secretary—Michelle Huffman
 Treasurer—Andrew Hamilton

Committee Chairs
 Communication—Vacant
 Community Service—Vacant
 CPM Graduation—Vacant
 Fundraising—Vacant

Suncoast CPM Chapter
 President—Ron Waters
 Vice President—Renee Calo
 Secretary—Vacant
 Treasurer—John Levitt
Committee Chairs
 Awards—Cindy Brislin
 By Laws & Leg—Vacant
 Communication—Terry Jones
 Elections—Vacant
 Prof Dev—Linda Jimenez
 Member Affairs—Dawn Antinori

Southwest Florida CPM Chapter
 President—Len Price
 Vice President—Vacant
 Secretary—Robin McCarley
 Treasurer—Debbie Stanbro

Committee Chairs
 By Laws & Leg—Sue Zimmerman
 Communication—Erin Velotti
 Prof Dev—Joanne Robertson
 Member Affairs—Sue Zimmerman



“By failing to prepare, you are preparing to fail!” - Benjamin Franklin