



# Celebrating 30 Years of Certified Public Management in Florida



**CPM  
Graduation  
Ceremony**

**Wednesday  
September  
23rd**

**Conference Hotel:  
The Rosen Centre  
On International  
Dr.**



**Special conference rate  
of \$135.00 per night –  
single/double  
Visit our web site:  
[aacpmconference.com](http://aacpmconference.com)**

**Questions may be  
directed to  
Joanne Robertson at  
[joanner@leetc.com](mailto:joanner@leetc.com)**

**Florida Society of Certified Public Managers**

## **AACPM Annual Professional Development Conference and Florida CPM Program Graduation Option September 20–23, 2009 In ORLANDO!!**

**AACPM National Conference & Florida CPM Program Graduation  
CPM Networking at its BEST!!**

### PROGRAM/AGENDA

- Monday, Sept 21**      **Opening Keynote**      **Speaker TBA**  
1:00pm **BREAKOUTS: ACCOUNTABLE MANAGEMENT IN CHANGING TIMES**  
Leadership for Embracing Change—John Childers  
Servant Leadership—Paulette Laubsch  
Building Bridges—Florida's Turnpike  
3:00pm **BREAKOUTS: QUALITY PERFORMANCE IN PRESENT TIMES**  
Turn 'Em On: Manage as a Coach—John Childers & Julie Henry  
Strategic Leadership for Public Managers—Lorna Kibbey  
Knowledge of Management Concepts "Deal or No Deal" - Florida's Turnpike
- Tuesday, Sept 22**      **Plenary Session**      **Sterling/Baldrige Management**  
10:00am **BREAKOUTS: ORGANIZATIONAL PREPARATION FOR FUTURE TIMES**  
Green Works Orlando-Sustainable Government—City of Orlando  
Leading in Difficult Times—Lorna Kibbey  
Planning for Succession—Libby Anderson  
1:00pm **BREAKOUTS: RESPONSIBLE GOVERNMENT IN DIFFICULT TIMES**  
Presenting to Key Decision Makers—Allison Blankenship  
Leading in Difficult Times (cont'd) - Lorna Kibbey  
From Clark Kent to Superman: Saving Your Organization from Disaster -  
Terrence Samuel
- \*\*\* CLOSING KEYNOTE - WHAT MAKES THE GREAT ONES GREAT BY DON YEAGER**  
Best selling author and long-time associate editor of Sports Illustrated brings key insights in his presentation of *The 16 Characteristics of Greatness*. Participate and be changed!!