

FSCPM Awards Nominations 2007 Awards Ceremony

The CPM of the Year is Florida's highest honor and is presented to a Florida CPM member who has made the greatest contribution to the FSCPM. Nominees are evaluated on their career accomplishments, Society/Academy activities, innovations/contributions to management, leadership activities and community service.

The CPM of the Year for 2006 is Sherry Valdes.

Sherry received the Certificate in Supervisory Management in 2001 and the Certificate in Certified Public Management in 2002 and became a member immediately after Level VIII Graduation.

She has held the office of Secretary of the North Florida Chapter since 2005 and the chairman of the NFCPM Community Service Committee since 2006. She is our new FSCPM Secretary for 2007-2008.

She has been involved in the many Chapter Committee and Program Activities. She took over the responsibilities of Secretary in mid-year and immediately began reorganizing and improving the distribution of Chapter emails to all current and past chapter members. She participated in the development of the Chapter, Mission Vision and Goals; established a higher level of email communications among chapter members, and personally prepared and provided deserts for chapter meetings. As Chairman of Community Service Committee, she facilitated and personally participated in a multitude of public services events, most notably with the Tallahassee Senior Center, which has recognized publicly Sherry on several occasions for her dedicated service. As Chairman of Community Service Committee, facilitated donations for Christmas Connection, a non profit organization operated by Catholic Social Charities who provide food, clothing, gifts and other items to 1000 needy families in Tallahassee each year.

At the State Level, she has attended the symposium and board meetings and has provided technical assistance to the FSCPM president regarding fundraising activities.

She has made the effort to personally recruited members to become involved in the Society, encouraging them to actively participate in the local Chapter.

Sherry has been with the Florida Department of Transportation (DOT) for 15 years and during this time, she has received several promotions and with each promotion taken on greater responsibilities. She started out as a Technician III where she was responsible for inspection of projects. Within a year she was promoted to a Technician IV and became a supervisor. She then moved on to be an Engineer I and is now an Engineer II serving as a Final Estimate Specialist overseeing the policies and procedures for the eight DOT districts.

As an Engineer I Sherry audited DOT construction projects throughout the state to insure that the construction packages were developed properly, that the projects followed department policies and procedures, were completed timely, and that all the goals of the projects were met. She also provided final estimates training to all district personnel that dealt with Final estimates on projects.

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In her current position as a Final Estimate Specialist, Sherry has taken on additional responsibilities by developing and providing policies and procedures for the eight DOT districts throughout the state. Part of her responsibilities include processes reviews to ensure that policies and procedures are being followed. In addition, since the policies and procedures are constantly changing, Sherry makes sure that the manuals are updated timely. She also Provides assistance to the district staff from the beginning through completion in the development of the final estimates package.

As Chairperson of the SIESTA Committee (noted above), Sherry encouraged DOT employees to donate time and money to local charities. On-going active participant in Florida State Employees Charitable Campaign (FSECC) through active participation on Agency coordination committee.

AACPM Henning Award:

The Henning Award is the American Academy of Certified Public Managers' (AACPM) highest honor. Each state who is a member of the AACPM is encouraged to submit a nomination for this award which is named for Kenneth K. Henning, recognized as the father of the Certified Public Manager Program. Although not a requirement, it is a good idea to nominate a member for the Henning Award who has been active in the American Academy of Certified Public Managers.

This year's nominee is Chris Grasso.

Chris received the Certificate in Supervisory Management in 2000 and the Certificate in Certified Public Management in 2000 and has maintained his membership since then.

He held committee and officer positions at the Academy, State and Chapter Levels from 2000 – 2006 to include:

- American Academy of Certified Public Managers
- Alternate to the AACPM - House of Delegates - 2003
- Delegate to the House of Delegates AACPM – 2004
- Communications Special Committee – AACPM - 2004
- AACPM Ways and Means Committee - 2006

- Florida Society of Certified Public Managers
- Vice President of the Central Florida Chapter – 2002
- Web Master Central Florida Society Chapter – 2002
- Vice President of the Central Florida Chapter – 2003
- Web Master State Society FSCPM – 2003 to 2005
- Member at Large of the Florida Society – 2003
- President of the Florida Society – 2004
- President of the Florida Society – 2005

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He attended American Academy Annual Conferences in 2000, 2002, 2003, & 2004.

He has made additional contributions at the State and Academy Level by:

- Assisting Karl Goodwin in the revitalization of the Central Florida Chapter
- Updating the By-laws with Clark Turberville in 2004
- Coordinating the Redesign of the FSCPM web Site and Central Florida Chapter Site
- Creating the FSCPM Advisory Board consisting of all Past Society Presidents designed to provide technical assistance to the current FSCPM President

Chris Grasso has 34 years experience that includes Information Technology Leadership and the Strategic Development of Technologies in a constantly changing environment. Areas of expertise include all functions of county government, planning, budgeting, consensus building, electronic government initiatives, citizen-centric process development and management, personnel and professional management, telecommunications services, systems management, information services, geographic information systems, imaging and data storage management systems and emergency and non-emergency public safety management.

Chris is also active in the following community service organizations:

- Florida Local Government Information Systems Association (1990 to present)
- Government Chief Information Officers Association (2000 to present)
- Florida Association of Counties (1988 to present)
- Board member of the Crooms Academy Business advisory Board, Seminole County (2004, 2005, 2006)
- Active in Homeowner's Association (2005 to present)
- Active in Church (Epiphany 2005 to present)
- Active participant in the American Cancer Society (2005, 2006)
- Active participant in the American Heart Association (2005, 2006)
- Guest speaker at various community clubs and associations (2001 & 2002)

President's Award:

It is beyond comprehension to imagine that there would be any active Certified Public Managers, at both the state and local levels, who have not have been influenced, in one way or another, by our FSCPM Secretary, Ms. Jan Wright. Aside from the formidable responsibilities inherent in the position of FSCPM Secretary, Jan also has proactively assumed the duties of our website maintenance and updating, and publication of the CPM "Newsletter". In addition to these functions, Jan serves, with Dottie Gough, on our Awards Committee. Speaking from the perspective of the 2006 FSCPM President, Jan has served as a valuable "sounding board" and

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informational resource, for any ideas, questions, or concerns I may ever have, at any time of the day or night.

Motivated by only those rewards as so intrinsically inspired, the selection of Jan Wright for the 2006 Annual President's Award is but a small expression of thanks and recognition for the very large contributions made to the entire FSCPM Team, and its organizational mission and goals.

The Outstanding Contribution Award is given for commitment, dedication and exceptional service to the Chapter.

South Florida

Jeanette Harris - Coordinated all of catering for the monthly CPM luncheons this year. Many complements are received regarding the quality of the food, desert and refreshments. Jeanette has shown her leadership and volunteered for the FSCPM Treasurer position.

Betsy Jeffers - Was the chairperson for the annual CPM symposium this year. She spent a lot of effort with many volunteers to arrange for the facility, speakers, lunch and refreshments, select the theme, and make announcements. The symposium was a success with close to 100 people attending.

North Florida

Michael Moore has been active in the North Florida Chapter for a couple years and took on the responsibility of Treasurer in 2006. He has done an outstanding job of handling this responsibility even though his job changed mid year and he left state government.

Michael has continued to work with George Smith in handling the treasurer responsibilities, completing the 1st, 2nd and 3rd chapter audit reports as required. In addition, he coordinated the collection of the registration forms and tracked expenditures for the Chapter's annual symposium held in October.

Michael has agreed to take on the responsibility of Chairperson of the Membership Committee of the North Florida Chapter during 2007.

His support of the chapter continues even though he is no longer in the government sector.

Janice Gardner took on the responsibility of Chairperson of the Fundraising Committee in 2006. She and her team have come up with a number of fundraisers including a spring basket which was raffled at the Level VIII reception in June, a 50/50 Fundraiser which involves selling tickets at each monthly luncheon and giving half of the money collected to a member of the Chapter.

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Jannice's desire to have fundraisers that will provide additional funds so that the chapter can better serve its members is commendable. Her enthusiasm is contagious and she is an asset to the chapter.

Dottie Gough is the rainbow that links North Florida CPM to the pot of gold. Her performance exhibits colors from the rainbow in the following manner.

Red - Her red-hot passion for CPM programs at the local and state levels are evidenced by her regular attendance at meetings and conferences. It is rare to not see Dottie's face in the midst of CPM events and she is sorely missed when she is absent.

Blue - Dottie's demeanor at first appears a reticent hue of blue because she is unassuming for personal fanfare. Her ambition is to keep the organization focused on the CPM mission and goals. NFCPM Board Members have tapped Dottie as our CPM Consultant. By phone, e-mail or in person, she generously offers her wealth of experience and wise counsel without boasting and without appearing intruded upon.

Green - Dottie is comfortable with being a "behind the scene" helper so that others can be showcased and prosper. Her "been there done that" performance outranks practically any member, yet, rather than break rank or pass judgment, she works together for the good of the whole. She exhibits a "win/win" approach to CPM functions. She emulates the philosophy of "We are one and if one advances, we all advance". She demonstrates this by nominating various members for GOTCHA's and other CPM awards.

Yellow - She's not a yellow fellow, in fact Dottie enjoys taking risks to "think outside of the box" and break tradition if it illuminates learning opportunities. During the 2006 Annual CPM Awards/Recognition event, Dottie broke out of her detail oriented analytical style and exhibited a humorous side by dramatizing a leadership experience from her personal life. Her playacting was well received and attendees appreciated her disclosing such a sensitive employment issue that all could relate to.

Purple - As the royal courts would have it, Dottie relishes CPM programs to be done with excellence, thoroughness and purpose. Dottie helps the local Chapter develop action plans in keeping with State goals. Although her desire is that North Florida CPM achieves the Chapter Effectiveness criteria, she reaches out to encourage other Chapters and CPM leaders to fulfill the requirements and gain respective recognition as well.

Andy Davis has been recognized in various ways by GOTCHA's and multiple Certificates of Appreciation. Yet, his contributions to North Florida CPM is well deserving of the Outstanding Contribution Award. As Vice President, Andy has been responsible for recruiting exceptional luncheon speakers for the NFCPM monthly meetings and Fall Conference. He enlisted CPM graduates to share insights about their projects and how CPM principles were incorporated in the performance of their duties. Andy is conscientious that our CPM membership has expanded beyond the once upon a time majority of state government employees to be inclusive of local government and private sector employees. Thus, he strives to include programming that all participants might have an interest in such as Cascade Park enhancements, Downtown redevelopment, and state legislative activities. Additionally, he has enlisted speakers that speak to the heart of well-being and managing personal stress.

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Andy is also to be applauded for facilitating the logistics for meeting locations and set-up as well as planning the luncheon meals. He introduced a proposal to the Chapter Board that was responsive to members' pleas for a variety in the meeting site of Holiday Inn Downtown and the menu offering. Andy successfully negotiated with Holiday Inn for moderate rates to reserve the facility for periodic meetings and the Fall conference. He also saved the Chapter money by contracting with Railroad Square for cost free reservations and with Michelle Davis (Andy's wife) Catering Services for meals at approximately a 20% lower rate than what Holiday Inn charged for meals. Although it takes a greater physical toll and time expenditure on Andy's part to prepare for meetings at the Railroad Square facility, he cheerfully and diligently comes early and stays late to set-up and clean up. In addition to serving as the gracious host with hot and ready meals, there's usually enough for attendees to have a second serving. Meeting participants have expressed appreciation for the change in venue and the scrumptious meals.

Amonda Gail Daniels-Emanuel has been a "backbone" to the Awards Team. When asked to serve on the Team – there wasn't any reservation regarding time commitment or responsibility. She eagerly agreed to do whatever Angie wanted her to do. Angie stated that as the new team leader, that was so reassuring to me because she didn't know fully what the role would entail. Yet, all she had to do was give Amonda the baton and she ran with it. Whenever she learned of a CPM member obtaining a professional or personal accomplishment award outside of the CPM arena, she took the initiative to research background with the appropriate agency to obtain pertinent information so that she could write and submit an article to the CPM Times to recognize those members. Imagine the surprise of those members when they read about themselves in the Chapter news.

Amonda was a jewel during the 2006 Annual Awards/Recognition event. She prepared certificates and narratives for all CPMers who had received GOTCHAs since the previous awards recognition event. She crafted approximately 20 certificates at her own expense and personally contacted the recipients to encourage their attendance at the public service recognition event. During the event, she served as the Mistress of Ceremonies to announce the recipients and their accomplishments, and distribute the certificates. All had a fun time.

Bob Badger served as co-chairperson of the Level VIII Graduation Committee, served on the Chapter Awards Committee and has provided assistance as needed to other committees and the chapter as a whole.

As co-chair of the Level VIII graduation, Bob coordinated the effort to line up chapter members for two hour shifts at the Marketing and Membership Table. He did an outstanding job with this and also took the time man the table himself thus insuring that there was ample coverage.

As a member of the Chapter Awards Committee, he participated in the skits, pantomimes and activities at the chapter's Public Service Recognition Celebration helping to ensure that the event was a huge success.

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Ada Burnette served as chairperson of the Legislative Committee at both the chapter and Florida Society levels. She also served as co-chairperson of the Level VIII Graduation Committee.

Ada's wrap up of the 2006 legislation was outstanding. She provided an extensive summary of legislation passed by the 2006 legislature at the July Chapter meeting and developed an overview to go on the FSCPM website for use by members throughout the state.

As co-chair of the Level VIII graduation, Ada provided assistance at the Level VIII Marketing & Membership Table and served as a gracious Mistress of Ceremonies at the reception. Similarly to Pat Sajek and Vana White of the Wheel of Fortune television show, Ada's humor and hosting kept the program agenda moving forward and participants eager to respond to door prize opportunities. Her CPM enthusiasm was contagious.

Angie Whitaker has been an active member of the chapter for several years. During 2006 she was responsible for the Chapter Awards Committee. Her enthusiasm, dedication and innovative ideas were successful in moving the chapter to a new level in recognizing chapter members at the May Public Service Recognition Celebration. Fifteen chapter members were recognized for their accomplishments ranging from GOTCHAs to induction into a photographic gallery of distinction and nationally recognized executive accreditation. The theme was "Leading by Principle and by Example". Skits, pantomimes, activities and humorous anecdotes portrayed the five fundamental practices of exemplary leadership as presented in Kouzes/Posner's book entitled "The Leadership Challenge."

Angie was also responsible for encouraging a record number of chapter nominations for several FSCPM annual awards including CPM of the Year, the Henning Award, the Sustaining Member Award, the Outstanding Contribution Award and the Extra Mile Award.

Angie is a definite asset to the chapter and is a joy to work with. Her enthusiasm is contagious!

The Extra Mile Award is for willingness and strength of character to go above and beyond expectations to ensure the success of the chapter.

South Florida

Jerry McCarthy - Jerry McCarthy is the dynamo of the South Florida Chapter. He keeps our monthly meetings on track, coordinates with all of the Luncheon speakers, and constantly reminds us of important events at the statewide level. Jerry's interest and discipline is a great motivation to all of us.

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Ellen Daniel- Taking care of Chapter's business-- participation in Conference coordination, ensuring timely award nomination submittal. , etc. Ellen has a great teamwork style. She makes great contributions to our discussion and meetings. Her closing speech in the Annual CPM symposium was well received. Her enthusiasm for the Chapter and what it stands for is remarkable.

Alaa El-Halwagy- Hosted the Annual CPM Symposium this year. Alaa is very well liked in FDOT and the CPM program. As a CPM instructor, he helped the society arrange for speakers, and his introduction to and interaction with the speakers was clever and professional.

Keys

Norma Kula, the Florida Keys Chapter Treasure for the “Extra Mile Award.” She has worked very hard this year with her full time job as Library Director for Monroe County, traveling over 100 miles from one Library Branch to the next (5 branches) at least once a week. She had her very own demons to fight with a cancer scare for her husband, whereby, they traveled from the Keys to Tampa continually through the spring and summer for treatment. If that wasn't enough both her and I stepped up to the plate last fall when our County Administrator decided we would pursue the Sterling Award. We sat together on a process improvement committee that took up so much of our time. Yet, Ms. Kula still continued to fulfill her duties as treasurer of the Florida Keys Chapter of CPM. She attended meetings, balanced the books, provided quarterly reports to the State Treasurer and I would be so pleased if she received an award because Norma Kula is a Star in the Florida Society of Certified Public Managers.

Central

Karl Goodwin has stepped up to the plate and taken over the coordination of the annual training and awards symposium and has been involved in the annual conference every year since 2001. Karl has been involved in the revitalization of the Central Florida Chapter, A FSCPM Board member for years, Past President of the Chapter, Pas Vice President of the FSCPM, on the Annual Symposium Committee directly and indirectly for years and the main drive behind our marketing efforts for years.

Karl has been instrumental coordinating and planning several training sessions for the Chapter and the FSCPM over the past couple of years that were very successful and made a good amount of money for other activities in CPM. Karl is energetic and dedicated to the mission of CPM and the FSCPM and has lead the Chapter and Society by example. Most recently he stepped up to the plate again to assume responsibility for the annual symposium answering the call for service of our Society.

Karl is a dedicated CPM'r and a shining example for all of us to follow and be proud of. This honor is our way of thanking him for always going the extra mile for the good of CPM.

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North Florida

Dottie Gough's love for the CPM organization releases her to freely share her wealth of knowledge and experience. She is a walking catalogue about the history, processes and activities of the North Florida Chapter and the Florida Society. Dottie has served in various Board member capacities through the years. Amazingly, she is not in a Board Member role for 2006, yet each of the Board Members has gained from her wise counsel and advice. Affectionately, we have titled her as our CPM Consultant, an honorary Board Member.

Dottie does not push her weight upon any of us nor does she toot her own horn. Yet, it is understood that she is willing to respond at our beckoning call. She rearranges her schedule to accommodate our requests. She is in regular attendance at Chapter and Board meetings, local and state conferences as well as the Level VIII graduation marketing table and reception. She quickly responds to e-mails and phone calls. Her guidance is often sought after from the "floor" of our CPM meetings. She steps up to the plate and does what needs to be done to keep the ball rolling if one of us cannot fulfill our responsibilities. Her ultimate agenda is for our CPM local and state organizations be the best that we can be to provide continuous learning opportunities for our membership.

As co-team leader for the Awards Team, Dottie was more than Angie's "right hand" for the 2006 Awards/Recognition Event. She was instrumental in recruiting other members' on the team, soliciting and purchasing door prizes, contacting other agencies for sponsorship, attending special planning meetings, script preparation for the dramatization and team activities, and the set-up and clean-up of the facility. Dottie was also dependable, loyal and trustworthy to keep Angie on task regarding the CPM Awards nomination process. She crafted the article for the CPM Times to spread the word and solicit nominations. Additionally, she submitted several nominations to recognize noteworthy deeds/accomplishments of other Chapter members.

Although Dottie probably views her contributions as par for the course, her leadership is greatly needed, appreciated and worthy to be applauded. She is a jewel of a person.

Helen Leon, Mazie Crumbie, and Len Franklin are true leaders who are also willing to follow. These three have graciously pitched in wherever needed at various CPM events such as Level VIII Graduation CPM marketing table and community service projects. They untiringly supported the Awards Team in the preparation for the 2006 Annual Awards/Recognition event. They adjusted their work responsibilities and personal lives to assist with preparing activity gift bags for the participants; obtain, log and package door prizes; set-up the facility for team building activities; acted out parts in the dramatized skits; and helped clean-up after the event was completed. They were not intimidated by any request. Their response was always that of being ready and able to assist however needed. When asked to serve on the Awards Team, they replied was "Just let me know what needs to be done. You can count on me." They proved their integrity by being available, flexible and united in seeking to make the event a success. Angie stated that it was a pleasure working with them on this project. As team leader, they made my job sweet as pecan pie.

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Len Franklin has consistently gone above and beyond expectations for the past several years but especially in 2006 to ensure the success of the chapter the FSCPM.

Len has filled in for the chapter treasurer when needed and has provided a great deal of assistance to the FSCPM treasurer. He has, in addition, served on the chapter Fundraising Committee coming up with some great and innovative ideas for fundraisers. He has filled in on numerous occasions for the Chairperson of the chapter Fundraising Committee. As in past years, Len provided a great deal of assistance and support to the Level VIII graduation marketing and membership table.

Len's support of the chapter and the Florida Society is commendable. He's there for whoever needs him and provides support willingly. He is a definite asset to both the chapter and the FSCPM.

George Smith has consistently gone above and beyond expectations for the past several years but especially in 2006 to ensure the success of the chapter the FSCPM.

George served as chapter treasurer in 2005 and when the current treasurer's job changed, George stepped up to the plate and took over the treasurer responsibilities in May 2006. He has been doing an excellent job filling in and is working diligently to make sure all the required reports are completed in a timely manner.

In addition to the treasurer responsibilities, George is also serving as Chairperson of the Chapter Nomination Committee. In this responsibility he will be lining up chapter officers to serve in 2007.

For the past couple of years, George has volunteered to man the table for the Level VIII Marketing and Membership activity for the Florida Society.

George's willingness to provide assistance wherever and whenever needed is commendable. He is a real asset to the chapter.

Jan Wright has consistently gone above and beyond expectations for the past several years but especially in 2006 to ensure the success of the chapter the FSCPM.

In addition to doing an outstanding job as Secretary during 2006, Jan took on the added responsibility of serving as Editor of the FSCPM newsletter, CPM Times. She has done an admirable job with putting together the newsletter and getting it out in a timely manner.

She has, in addition, provided assistance to the chapter and Society by serving as the photographer for various events and preparing Certificates of Appreciation when needed at her own expense without requesting reimbursement from the Chapter or Society.

Jan volunteered to man the table for the Level VIII Marketing and Membership activity and supported the new CPM graduates by attending and participating in the Level VIII

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reception. She took a day of annual leave so that she would be available to help wherever needed.

Jan has also been serving as the Web Master and has been working diligently to keep the FSCPM website up to date with the latest information for the Florida Society and chapter activities and events.

Jan's willingness to provide assistance wherever and whenever needed is commendable. She is a real asset to both the chapter and the Florida Society as a whole.

The Exceptional Leadership Award is given to managers and leaders who provide outstanding leadership within the organization whether at the state or chapter level. This individual stays on top of things and is aware of what is happening within the organization and is always there to provide a guiding hand where needed. He or she encourages board members to excel.

Keys

Ms. Priscilla London, President, Florida Keys Chapter of Certified Public Managers (FKCPM)

Priscilla was nominated by Jerry O'Cathey. Priscilla has continued to contribute to the FKCPM and, ultimately, our entire State Society, through the presentation of continuing educational programs, the timely provision of Chapter Objectives and Quarterly Reports, and the commitment to regular scheduled "working" luncheons. Most importantly, President London has encouraged the involvement of our entire FKCPM membership by conducting meetings, with as much parity as possible, throughout our 125 mile chain of islands. It is through the awareness of these existing geographical challenges and, in recognition of the need for "equal opportunity" FKCPM attendance, that Priscilla has been able to maintain an FKCPM membership to near what it was when our Chapter was first organized in 2003.

In recognition of her awareness, commitment, creativity, and perseverance, we believe Priscilla to be most deserving of the FSCPM Exceptional Leadership Award.

Jerry O'Cathey, CPM, FPPEM,

Jerry was nominated by Priscilla London. It is as though the description of Exceptional Leadership award was written for Jerry O'Cathey. He has provided outstanding leadership in his work capacity, his ability to perform and excel as the first President of the Florida Keys Chapter of FSCPM (FKCCPM) and his recent and continuing service as President of the Florida Society of Certified Public Managers (FSCPM).

His leadership skills of "staying on top of things" was displayed as President of FKCCPM when he developed the By-laws, the Logo, the foundation of the present system of fulfilling our obligations to FSCPM and to our own Chapter. One of Mr. O'Cathey's great contributions as President of FSCPM is his demonstration of the same enthusiasm for "staying on top of things and awareness of what is happening" as noted below:

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- Ability to draw attention to major issues by board members
- Recruit committee members to fulfill society obligations
- Exceptional ability to do all of this timely and carry it out to the end
- Fulfill obligations by attending CPM related symposiums and graduations in his capacity as President
- Conduct bi-monthly FSCPM meetings through teleconferencing
- Encourage and assist start up chapters throughout Florida
- Continue to fulfill his obligations as Emergency Management Administrator to Monroe County
- Represent the State of Florida at the recent American Academy of Certified Public Managers Symposium in Kentucky

He fulfills these duties and obligations graciously, guiding members and encouraging the board members to excel in what ever they do for both CPM and themselves.

North Florida

Jeffrey A. Pouliotte – Exceptional Leadership Award

Kouzes and Posner in their book, “The Leadership Challenge” (A CPM resource), suggests that leaders can keep getting extraordinary things done in organizations through five key steps. Angela Whitaker nominated Jeffrey A. Pouliotte because he depicts these ideals in his role as North Florida CPM Chapter President.

Challenge the Process – Jeff seeks to make sure Chapter goals are met through the programming ideas.

Inspire a Shared Vision – Jeff does not rule with an iron fist, yet, his stature, perception and presence commands attention.

Enable Others to Act – Jeff is open to new approaches to getting CPMer’s involved in Chapter activities.

Model the Way – Jeff walks the talk. He leads by precept and example.

Encourage the Heart – His warm and humble approach invites others to feel comfortable in offering suggestions for enhanced programming.

Challenge the Process – Jeff seeks to make sure Chapter goals are met through the programming ideas. Even if he is uncomfortable with a suggestion, he doesn’t typically just say “no” outright. He asks pertinent questions to determine if what is being done is the best approach and if it is worth the effort it entails. After exploring the pros and cons, the Chapter Board as a team agrees on the course of action to take.

Inspire a Shared Vision – Jeff does not rule with an iron fist, yet, his stature, perception and presence commands attention. He does not claw for front stage position; yet, his obvious respect for and encouragement to others naturally causes us to proudly thrust him out front as our leader. He promotes teamwork, consensus and involvement. He keeps our goals before the membership with frequent reminders of how activities are meeting the objectives of our program plan for the year. He also authors the quarterly report of our Chapter’s past, present and future events for timely publication in the FSCPM newsletter and the CPM Times.

Enable Others to Act – Jeff is open to new approaches to getting CPMer’s involved in Chapter activities. He demonstrates that he is not a “one-man’ show by trusting other

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Board members to plan their work and work their plan. He is often heard saying, "It's all about people and relationships." His approachable demeanor invites open communication and opportunities to go beyond status quo. His wisdom and sense of order helps rein us in and keeps us in tow if we stretch too far outside of the box.

Model the Way – Jeff walks the talk. He leads by precept and example. During each Chapter meeting, he asks pointed questions of the speakers that attest that he is listening and digesting their message content. Additionally, during his closing remarks, he summarizes key points and seeks to show how they relate to CPM learning concepts and values. Jeff has also participated in community service projects and attended every FSCPM board meeting this year (at least 6 so far).

Encourage the Heart – His warm and humble approach invites others to feel comfortable in offering suggestions for enhanced programming. He readily offers thanks and applause to express his gratitude. Jeff will declare, "Job Well Done" openly and enthusiastically of his Board members and the membership at large. His verbal, visible and active support of other team members' programs makes him an idyllic servant leader and garners appreciation for his oversight. It makes me proud to be on his team.

Certificates of Appreciation

Are awarded to individuals that have made a special contribution to their chapter or the society.

South Florida

Steve Braun - Is the Chairperson of the scholarship committee. He coordinated several meetings to develop a third-party partially funded scholarship program. The program will be off the ground very soon.

Rosielyn Quiroz - Was a key person in bringing a \$5000 contribution to the CPM scholarship program. She was active in participating in the meetings to develop the scholarship purpose and criteria.

Georgi Celusnek - made significant contributions to Public Service Recognition Week and graphics for annual conference. As the Chairperson of the Employee Benefit Program, and in collaboration with the CPM chapter, she developed a very popular and well attended program to recognize and celebrate the Public Recognition Week this year. Some of the activities include, the Jeopardy, Dunk Tank, and Ice Cream served by Managers.

Jean Hanna - coordinating and correcting our membership list. As the Treasurer of the Chapter- he handles the most challenging job very well. He improved our system of collection and documentation of member fees.

North Florida

Sean Fisher for his assistance in the revision and subsequent reprinting of the Florida State Certified Public Managers Brochure and the Florida Askew Award Brochure. Jerry O'Cathey made a request for assistance and Sean responded, locating the original document (brochures), updated and revised the information within each, formatted them

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in the correct printing program and, through a considerable investment of his time, coordinated the reprinting of the brochures with Mr. Kenneth Vest and Bill Joyce of the Northeast Florida State Hospital (NEFSH). On behalf of the entire FSCPM Team, and our local chapters, I wish to thank Mr. Fisher for his assistance in making the publication of these important brochures possible for our members.

Robin Miles-Tenneile for her contributions to assuring the State Society had a slate of officers and an election. Through Robin's efforts, we had a candidate for each position and coordinated the election process.

The Sustaining Member Award is in recognition of 15 years of continuous and sustained service and dedication to the FSCPM.

Clark Turberville is also eligible for the Sustaining Member Award this year. He graduated in 1991. Please add him to the list.

George Smith - North Florida Chapter for the Sustaining Member Award. According to the FSCPM-NF Membership he has been a member since 1991.

Continuing Education

Jan Wright
Dottie Gough
Bob Badger
Jerry O'Cathey
David P. Owens
Jeannette Harris
Priscilla London
Francis Lewis
Jerry McCarthy
Brent Holladay
Sherry Valdes
Michael Clow
Cherry James
Mathew T. Altman
Jeffrey Pouliotte

Certificates of Appreciation

Steve Braun
Rosielyn Quiroz
Georgi Celusnek

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Jean Hanna
Sean Fisher
Robin Miles-Tenneile